

Residential Programmes

on

**Achieving Organisational Excellence
through ICT**

&

Total Quality Management (TQM)

During- 14-18 October 2024

at

Calangute, Goa



Greater Noida Productivity Council

(Affiliated to National Productivity Council)

D-2/207, Krishna Apra Royal Plaza, Alpha-1, Commercial Belt
Greater Noida-201308 (G.B. Nagar) NCR

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Achieving Organisational Excellence through ICT & Total Quality Management (TQM)

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Introduction

Achieving Organisational Excellence has become a great challenge in the advancing Global economy. This can be achieved through changes taking place in technological, ICT and Total Quality Management. Organizations that have been able to develop innovative performance excellence and adopt strategies to achieve the same are rewarded by the customers/stakeholders. Information & Communication Technology (ICT) being one of the major drivers for the rapid changes taking place globally and has brought a tremendous paradigm shift in all the fields. ICT and Management are converging today resulting in integrated systems of functioning. Today, every organization, may it be Government or Private, has to be Competitive enough to survive in the rapidly changing global scenario. Harnessing the potential and capabilities of available IT Tools & technologies is critical for any organization to achieve and sustain a competitive advantage. This programme is designed to deliberate on the requirement of role of ICT in enhancing organizational productivity and developing the strategic approach for the same. The programme will provide the proper platform for participants to excel and perform to meet the organizational performance objectives.

Programme Objective

- ▣ To identify the challenges of organizational challenge
- ▣ Understanding significance of Transformational Leadership and its impact on organization.
- ▣ To provide the participants an opportunity for sharing of practical experiences on the subject.
- ▣ To create an opportunity to understand the importance of quality & TQM.

Programme Coverage

- ▣ Understanding Organisation and its Core Functionaries
 - An organizational context
- ▣ Challenges of Organisation and Strategies to meet them.
- ▣ Role of ICT and Digital Economy in achieving organisational Challenges
- ▣ Quality and its imperatives
- ▣ Total Quality management; Concept and approach
- ▣ Various approaches of TQM
- ▣ Knowledge Management and its Implications
- ▣ Case study presentations and discussions

Participant's Profile

All employees across all levels, working in Ministries, Central & State Government Departments, Central and State PSUs, Banks and financial institutions, Boards, Agriculture Department State & Central, Administrative Bodies, Co-operative Sector, Universities, Academic Institutions etc.

Participation Fee (Residential)

Rs. 60,500/- (Sixty Thousand Five Hundred Only)

+GST@18 (Equivalent to Rs. 71,390/-) per person

which is inclusive of boating, lodging & programme material cost

Non residential participation fee: Rs. 42,500/- +18% GST

Registration & Payment

Nomination Indicating the name (s) of the participants, designation, address, mobile no. & e-mail id, etc. along with a crossed cheque / demand draft for the participation favoring Greater Noida Productivity Council and payable at Noida.

Our PAN No. is AACAG3904C, GST No. 09AACAG3904C1Z5

For ECS and on line payment, Bank details is as such (if depositing in bank then send us scanned copy of deposit slip)

ICICI Bank, Account No. 628401059872, Omega-1,

Greater Noida 201308

RTGS/NEFT/IFST Code ICIC0006284

Venue And Dates:

Any Hotel/ Resort at Goa

Check in: 14 October 2024 11:00 am Onward

Check Out: 18 October 2024 before 11:00 am

Faculty & Methodology

Dr. R.D. Mishra Director, GNPC having 40 years of professional experience as well as eminent speakers from organization/ Industries/Institute will steer the programme. Methodology of the programme would be participative in nature. The session would be based on conceptual deliberation. case studies, success stories, managements games and group discussions.

About Greater Noida Productivity Council

GNPC is a nonprofit making organization registered under the societies registration act, 1860 (Registration No. 034160/15) and is affiliated to National Productivity Council Government of India. The constitution of Greater Noida Productivity Council comprises of a tripartite agreement among employers, employees and government representatives. The council is devoted to enhance Productivity in Industrial as well as service oriented organizations through high-tech scientific applications and major focus on Technical and Managerial consultancy, Productivity Improvement, Lean Manufacturing, In- company training on various technical and non-technical topics for improving living standards of people in country. Greater Noida Productivity Council also undertakes to organize Residential Programmes on different topics for senior, middle and Junior level executives at different locations in India and Abroad

The major areas of services offered are:

1. Process Management
2. Human Resource Management
3. TQM and Quality Management
4. Energy Management
5. Plant Engineering
6. Energy Management
7. Environment Management

Enquiry & Registration

E-mail: director@gnpcouncil.in, director@gnpcouncil.org, training@gnpcouncil.org,
gnpcouncil@gmail.com, Web: gnpcouncil.org

and write to

Dr. R.D. Mishra, Director

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Organisations sponsored in our previous programmes

Currency Note Press, Ex-Im Bank of India, THDC, North Gujrat University, Ministry of Health & Family Welfare, New Delhi, South Eastern Coalfields Ltd, DoPT, ICAR, KRIBHCO, UP Agri Deptt, RCF Ltd, NTPC, IOL Bongoigaon, RBI, WAPCOS Ltd, NDMC, YASHAD Pune, HINDALCO HLL, UP Agriculture Department BEL, KSPCB, Bangalore, GB Pant Hospital Delhi, Safdarjang Hospital Delhi, Dr. Ambedkar Hospital Delhi, UP Health System Development Corporation, Gujrat Chemical & Fertilizer, M.R. Medical Collage, Gulbarga, Karnatka etc.